

myPOS reset and reactivation

Sometimes it would be necessary to reset your myPOS device, if everything else seems to be correct but transaction doesn't transfer from Cabman to myPOS.

1. Log in to your myPOS account. (Phone app or www.mypos.com)
2. Search "devices" tab and select the device you want to reset. Then go to settings.
3. From the settings you can find "reset". Press it and you will get deactivation code
4. then from your myPOS device press F2 twice and select "reset device".
5. When you have put the deactivation code, press green enter button and device will then shut down.
6. Open myPOS app or website again and go to "devices" tab. Then select "activate myPOS device".
7. Select "serialnumber" and after that you will be able to fill device details:
 - a) Model (eg. myPOS Go or myPOS Go 2)
 - b) Serialnumber (behind the device S/N K3R*****)
 - c) Name your device (eg. Vehicle number)
 - d) Select currency (EUR)
 - e) Pick "checking account", usually there should be only one visible account
8. After you have entered every needed details, you will get the activation code.
9. Open myPOS device, select language and connection type: myPOS Data Card. After that device will ask activation code.
10. After these steps, device needs to be paired to Cabman. Inform Taxitec Oy that you have activated myPOS device and inform device's TID number. You can find the TID by pressing F2 twice and select "about". After that you will get pairing code. You can pair your device by pressing F2 twice and then "pair device".
11. After you have paired device, it needs to be activated in Cabman Data. This can be done by login to Cabman Data (www.cabmandata.com), go "Vehicles" tab and select which car do you want to activate myPOS device. Then click the vehicle and there is myPOS: activate. Select correct model and enter TID number. Taxitec Oy can also done this behalf of you, you need to inform vehicle number when asking pairing code. When myPOS is paired with Cabman, amount will automatically transfer from Cabman to myPOS.